3

Communication Skills

Review the key terms in Learning Objective 1 before completing the workbook exercises

2. Explain types of communication

True or False

- People communicate with words, pictures, and behavior.
- The receiver and sender do not switch roles as they communicate.
- Speaking and writing are two examples of verbal communication.
- How a person's voice sounds and the words he chooses are not important during communication.
- Nonverbal communication includes posture and facial expressions.
- Making positive changes in body language will improve communication.
- A nursing assistant can be helpful by finishing a resident's sentences to show that she understands what he is telling her.
- The nursing assistant should use mostly facts when communicating with the care team.

Short Answer

State whether each behavior is an example of positive or negative norwerbal communication. Write P for positive or N for negative.

- 1. P Smiling
- 2. N Crossing arms in front of the body
- Looking away while someone is talking

- 4. P Leaning forward in a chair
- N Pointing at someone while speaking
- 6. N Rolling eyes
- N Tapping a foot
- 8. P Nodding while a person is speaking

3. Explain barriers to communication

Scenarios

Read the scenarios below and onswer the questions.

Nursing assistant Barbara Smith thinks resident Mrs. Gold is in pain. Barbara asks her if she is okay. Before Mrs. Gold answers, Barbara looks around the room and begins to gather her supplies to leave. Mrs. Gold simply says, "Yes."

 Identify the barrier to communication occurring here and suggest a way to avoid it.

There are two barriers here: The first is that if the N.A. thought that the resident was in pain, the first question should have been, "Where are you in pain?" The second barrier was that she should have waited patiently for the resident to respond." Immediately gathering up her supplies without even spending the time to find out if the pain existed and where it was, was negligent.

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Murray Shukyn

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GED Test For Dummies Murray Shukyn, 2017-01-30 Score high on the GED Test In today s job environment it s usually the better educated person who gets the position promotion or raise Scoring high on the GED Test can give you an edge over the competition whether it s to get a brand new job or advance in the one you already have If you re preparing for the exam and want to increase your odds of scoring higher GED Test For Dummies gets you up and running with everything you need to know for test day Inside you ll find valuable easy to digest information for navigating your way through tests on Language Arts Social Studies Mathematical Reasoning and Science Whether you re looking to perfect your grammar and punctuation skills put the social in your studies take the fear out of math and science get familiar with different types of fiction and nonfiction passages or answer every multiple choice question with confidence GED Test For Dummies makes it not only possible but easy for you to score high on this life changing exam Fully updated to reflect the latest version of the GED test Includes two full length practice tests with answers and detailed explanations Provides vital information and test taking tips to help maximize your score Includes special considerations for those whose first language isn t English Feel good about yourself knowing that you accomplished something amazing Get GED Test For Dummies and put yourself on the road to How to Prepare for the CLAST Robert D. Postman, 2003-03-01 Revised and updated to reflect Florida s greater success most recent College Level Academic Skills Tests this manual presents a diagnostic test and two full length CLASTs all with answers and explanations The author also provides a special section to familiarize applicants with the computer adaptive CLAST and offers carefully structured subject reviews of all test topics AP Chinese Language and Culture + Online Audio Yan Shen, Joanne Shang, 2020-07-07 Be prepared for exam day with Barron's Trusted content from AP experts Barron's AP Chinese Language and Culture includes in depth content review and practice as well as online audio It s the only book you ll need to be prepared for exam day Written by Experienced Educators Learn from Barron s all content is written and reviewed by AP experts Build your understanding with comprehensive review tailored to the most recent exam Get a leg up with tips strategies and study advice for exam day it s like having a trusted tutor by your side Be Confident on Exam Day Sharpen your test taking skills with 2 full length practice tests Strengthen your knowledge with in depth review covering all Units on the AP Chinese Language and Culture Exam Reinforce your learning with practice by tackling the review questions throughout the book Online Audio Practice by listening to spoken Chinese with authentic audio for all Listening and Speaking sections

Sentence Essentials Linda Wong,2002 In this worktext Wong ensures that students focus on their grammar and sentence writing skills by offering clear step by step instruction reinforced through numerous examples and abundant exercises for individual partner or group practice Each topic is clearly defined without overwhelming details sophisticated rules or lengthy explanations *Common Core Language Arts 4 Today, Grade 5*,2013-05-01 Build a foundation and focus on what matters most for language arts and reading readiness with Language Arts 4 Today The Common Core Edition for fifth

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McGraw-Hill's GED Language Arts, Writing Ellen Frechette, Tim Collins, 2002-10-14 Begins with sentence basics and moves on to the process of gathering ideas organizing writing and revising the GED Essay Announcing the ultimate GED test review series For the nearly one million North Americans who take the GED exam every year readiness is a key ingredient for success McGraw Hill's GED Test series which reflects the new 2002 test guidelines is dedicated to preparing students to pass each of the five GED subject exams This focused format allows students to pretest for strengths and weaknesses in a given subject thoroughly review core content areas and finally check their exam readiness with a full length posttest in GED format A complete answer key which explains why each answer is correct and test taking strategies increases the odds of success

Socallt '04 Ute S. Lahaie, 2005 SOCALLT 04 is the sixth publication of the series documenting the sessions presented during the annual conferences of the South Central Association for Language Learning Technology SOCALLT This publication is a record of the sessions presented during the 2004 conference held at the San Jacinto College Central in Pasadena TX on 6 7 February 2004 All authors are current members of the organization The articles of these proceedings focus on a variety of issues such as new technologies for language learning the integration of technology into the foreign language curriculum the role of technology in the teaching and learning process language materials development and web enhanced language instruction **Sentence Skills** John Langan, 2003-07 Helps students master the essential grammar mechanics punctuation and usage skills needed for clear thoughtful writing The seventh edition of this sentence level worktext emphasises on prewriting and revision includes a chapter for non native speakers and more Your English 2 ,1984 Playing With Language Marcy Zipke, 2021 All students can benefit from a deeper understanding of how our language works Playing With Language shows elementary school educators K 6 how to think about talk about and manipulate language out of context This cognitive skill set known as metalinguistic awareness is an important component of reading ability This practical guide scales activities and teaching suggestions to students age linguistic background and individual strengths and challenges The authors offer suggestions for introducing metalinguistic concepts like phonological semantic and syntactic awareness with fun activities like games songs rhymes and riddles. The book also identifies and explains research that supports using metalinguistic teaching with diverse students and English learners to build skills in multiple areas including reading comprehension and decoding ability Teachers will find that students introduced to language play become continually engaged with language finding real world examples with wonder and delight Book Features Compiles

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