

## Multiple Choice Quiz Hazards and risks

Please complete the following quiz by circling one of the letters within each question to indicate your answers for each question.

**1.) What is a hazard?**

- A. Something that can cause harm or injury to a person/people
- B. A purposeful assessment of the environment
- C. Something that requires control measure
- D. None of the above

**2.) What is a risk?**

- A. The management of the environment
- B. The probability of an accident happening
- C. The likelihood of someone being harmed or injured as a result of a hazard
- D. None of the above

**3.) What is a risk assessment?**

- A. A written essay of the environment
- B. A checklist that identifies hazard and risks
- C. A formal meeting between staff
- D. None of the above

**4.) What is the purpose of a risk assessment?**

- A. They can help you eliminate risks and input control measures
- B. Enable you to create a learning environment
- C. Allow you to create safety rules and routines
- D. None of the above

**5.) An employee who spots a risk in the workplace should?**

- A. Ignore the risk
- B. Report it to the health and safety officer
- C. Report it to a supervisor
- D. Make it safe before management sees it

**6.) From the following options, what is the best way to control hazards in the workplace?**

- A. Replace the hazard for a less risky option
- B. Eliminate the hazard completely from the workplace
- C. Use personal protective equipment (PPE)
- D. Have rules to help people avoid hurting themselves

# Multiple Choice Questions On Customer Service

**M Lipman**



## **Multiple Choice Questions On Customer Service:**

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