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		BSP-11	Outlook isn't loading new emails	Annika Ranganrajan	Stefanie Auer	WAITING FOR RESPONSE	20m
		BSP-10	Can I get a new staff ID card?	Eva Lien	William Adams	WAITING FOR SUPPORT	1h 14m
		BSP-09	Lunar solar panel procurement help	Joshua Williams	William Adams	WAITING FOR RESPONSE	20m
		BSP-08	Access to office after hours	Andres Ramos	Crystal Wu	WAITING FOR SUPPORT	45m
		BSP-07	Can I expense some supplies for a workshop?	Omar Darboe	Arjun Singh	AWAITING APPROVAL	2h 18m
		BSP-06	Can I upgrade to a bluetooth keyboard?	Jane Rotanson	Samuel Hall	AWAITING APPROVAL	6h 5m
		BSP-05	What is the budget for training?	Amar Sundaram	Samuel Hall	APPROVED	1h
		BSP-04	Can I get a new charger?	Jie Yan Song	Jane Rotanson	APPROVED	2h
		BSP-03	Can I book out B-04 room for two days?	Fran Perez	Jie Yan Song	WAITING FOR SUPPORT	1h 32m
		BSP-02	Subscription renewal	Phan Kim	Samuel Hall	CLOSED	1h
		BSP-01	Meeting room 7-32 is screen is not working	Zlatica Chalupka	Molly Clark	CLOSED	6h 51m

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Lingsheng Yao

Jira User Manual:

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servers to work with e mails Towards the end we explain JIRA s security model and introduce you to one of JIRA s new add ons JIRA Service Desk which allows you to run JIRA as a computer support portal Style and approach This is a comprehensive practical guide on using JIRA to efficiently manage all your projects It provides clear step by step explanations and shows how you can use the various features of JIRA to manage your projects more efficiently   *Jira 8 Essentials* Patrick Li,2019-02-28 Publisher s note A new sixth edition updated with enhanced Jira 8 21 and Data Center features has now been published Key Features Work on agile projects in Jira from both the administrator and end user s perspective Explore the improved Scrum and Kanban board and backlog Work through exercises at the end of each chapter to reinforce your skills Book Description Atlassian Jira enables effective bug tracking for your software and mobile applications and provides tools to track and manage tasks for your projects Jira Essentials is a comprehensive guide now updated to Jira 8 to include enhanced features such as updates to Scrum and Kanban UI additional search capabilities and changes to Jira Service Desk The book starts by explaining how to plan and set up a new Jira 8 instance from scratch before getting you acquainted with key features such as emails workflows business processes and much more You ll then understand Jira s data hierarchy and how to design and work with projects Since Jira is used for issue management this book delves into the different issues that can arise in your projects You ll explore fields including custom fields and learn to use them for more effective data collection You ll create new screens from scratch and customize them to suit your requirements The book also covers workflows and business processes and guides you in setting up incoming and outgoing mail servers Toward the end you ll study Jira s security model and Jira Service Desk which allows you to run Jira as a support portal By the end of this Jira book you will be able to implement Jira 8 in your projects with ease What you will learn Understand Jira s data hierarchy and how to design and work with projects in Jira Use Jira for agile software projects business process management customer service support and more Understand issues and work with them Design both system and custom fields to behave differently under different contexts Create and design your own screens and apply them to different project and issue types Gain an understanding of the workflow and its various components Set up both incoming and outgoing mail servers to work with e mails Who this book is for This book will be especially useful for project managers but it s also intended for other Jira users including developers and any other industry besides software development who would like to leverage Jira s powerful task management and workflow features to better manage their business processes   *Practical JIRA Administration* Matthew Doar,2011-06-02 Using JIRA effectively beyond the documentation Cover   *Jira Handbook* Jonjo Penney,2023-03-21 Jira is a powerful project management tool developed by Atlassian a leading software company It is primarily used for tracking and managing software development projects but you can also use it for other projects Jira provides various features that enable teams to plan track and release software more efficiently For example it allows teams to create and manage tasks assign them to team members set due dates and track progress throughout the development cycle It also provides reporting and analytics features that

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Architecting Automation: A DevOps Guide to Atlassian Tools and Cloud Infrastructure 2025 Author:1 MANOGNA SAMMETA, Author:2. PROF. SANDEEP KUMAR, PREFACE In the rapidly evolving landscape of software delivery and IT operations organizations face unprecedented pressure to deliver value faster while maintaining stability security and scalability The principles of DevOpscollaboration automation and continuous improvementhave emerged as the antidote to siloed teams manual handoffs and brittle release processes Yet knowing DevOps principles and actually implementing them at scale across a diverse toolchain and cloud infrastructure are two quite different challenges This book Architecting Automation A DevOps Guide to Atlassian Tools and Cloud Infrastructure is designed for practitioners engineers and architects who are committed to transforming their delivery pipelines into robust resilient and fully automated systems Whether you re an Atlassian administrator tasked with scaling Jira and Confluence across distributed teams a DevOps engineer building self service CI CD pipelines in Bitbucket and Bamboo or a cloud architect integrating cloud native services with Opsgenie alerts and Status page communications you ll find practical guidance reference architectures and real world patterns to accelerate your automation journey We begin by grounding ourselves in the core tenets of DevOps and how they manifest in the Atlassian ecosystem You ll learn how to align processes around value streams model workflows in Jira Software and structure Confluence spaces as living documentation portals From there we dive into version control branching strategies and pull request driven development in Bitbucket demonstrating how to enforce code quality gates best practices and compliance rules The heart of this guide explores continuous integration and continuous delivery CI CD pipelines We ll build end to end pipelines using Atlassian s Bamboo and Bitbucket Pipelines woven together with Infrastructure as Code in Terraform and cloud native services on AWS Azure and Google Cloud Platform You ll discover how to parameterize builds manage credentials with Vault automate release orchestration across environments and implement blue green and canary deployments that minimize risk No DevOps

transformation is complete without robust monitoring incident management and post mortem processes We ll cover how to configure Opsgenie for multi channel alerting integrate PagerDuty for on call rotations and publish dynamic status updates via Status page You ll see how to embed observability into your architecturecapturing metrics logs and tracesand drive continuous feedback loops that feed back into your Jira backlog as actionable tasks Security and governance often feel like speed bumps in a DevOps pipeline This book shows you how to codify security policies as code using tools like Checkov and Jira s Policy as Code plugins and integrate automated compliance checks into your CI pipelines We ll explore how to manage role based access controls across Atlassian tools and cloud accounts ensuring that your automation is secure by design Throughout the chapters you ll find concrete reference architectures sample scripts and configuration snippets that you can adapt to your own environment Real world case studies illustrate how organizationsfrom nimble startups to large enterpriseshave leveraged Atlassian s platform and cloud infrastructure to reduce lead times improve release stability and foster a culture of ownership and continuous improvement This is more than a cookbook it s a blueprint for architecting automation that scales with your organization s needs By the end of this journey you ll have the knowledge to design and operate an integrated DevOps ecosystemone where Atlassian tools cloud services and custom integrations work in concert to deliver software and infrastructure changes with the speed quality and reliability your customers expect Welcome to the future of DevOps automation Let s get started Authors MANOGNA SAMMETA PROF SANDEEP KUMAR   **Manual for the Use of the Legislature of the State of New York for the Year ...** New York (State). Secretary's Office,1893   **Manual for the Use of the Legislature of the State of Michigan** ,1877   **Jira Quick Start Guide** Ravi Sagar,2019-01-24 Leverage Jira s powerful task management and workflow features to better manage your business processes Key FeaturesThe book covers all major applications of Jira which are Jira Software Jira Core Jira Service Desk Configure project workflows and the fields that will be used in the project with the help of Jira s featuresCreate tickets for issues and manage your projects using the Jira softwareBook Description Jira is an issue tracker and project management system With their latest release the Jira team has now expanded their user base to agile teams as well as business teams This book provides a comprehensive explanation covering all major components of Jira including Jira Software Jira Core and Jira Service Desk This book starts with an introduction to Jira s unique features and how it can be used as an issue tracking tool It will then teach you about how a new project is created by a Jira administrator what responsibilities there are and using correct and relevant schemes in your project You will then learn how to configure project workflows and fields for project screens You will understand the various permissions used in projects and the importance of project roles in Jira Then the book talks about the concepts of versions acting as milestones and using components when handling issues in your projects It will then focus on analysing data using built in reports and creating dashboards in Jira At the end it will discuss various best practices for users as well as project managers or project administrators What you will learnImplement Jira as a project administrator or project

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